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PA. MILLER

JAN 10 2004

2005 JAN 11 AM 6:06

TN REGULATORY AUTHORITY

Annie Livingston - Garrett
T.R.A. DOCKET ROOM

1/7/05

Re: Docket # 04-00166

Docket # 04-00211

Dear Chairperson Miller,

I have worked in Tennessee's prisons and jails since 1994 as a mental health services provider. I have served on the Board of Directors of Reconciliation Prison Ministries and know from all this experience the importance of family and community contact to ~~both~~ inmates, families and our neighborhoods. There is a lowered rate of recidivism as well as lowered rates of children & young or siblings following folks into correctional lifestyles according to research - and my personal experience.

As part of your fulfilling the mission of the Tennessee Regulatory Authority, I strongly encourage you to consider the impact

of your decision on the above-named docket numbers (#04-00166 & #04-00211) will have on children, families, friends and community-based organizations that promote healthy family bonds with inmates.

Please vote NO to higher costs and shorter calls from a jail or prison in Tennessee.

Sincerely,

Annie

Annie Livingston-Garrett
1039 Draughton Avenue
Nashville, TN 37204
(615) 298-3228

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TN REGULATORY AUTHORITY

January 5, 2005

Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

RE: Docket #04-00166 and #04-00211

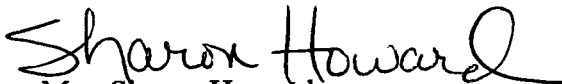
Dear Sir or Madame:

I have a brother incarcerated at Northwest Correctional Complex. I wish to express my concern about higher phone charges. It seems the charges are very much higher than what we pay for long distance service at the present time. The burden an increase would put on many families is unthinkable.

Please do what you can to make the charges for long distance calls for inmate families more competitive.

Please vote NO to higher costs and shorter calls for inmates from jail or prison in Tennessee.

Sincerely,



Mrs. Sharon Howard
5820 Baird Drive
Memphis, TN 38119

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T.R.A. DOCKET ROOM

1581 Willey Street
Memphis, TN 38119-6962

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JAN 10 2004

TN REGULATORY AUTHORITY

January 5, 2005

Re: Docket #04-00166 and #04-00211

Dear Chairman Miller:

My husband and I have a son who is incarcerated at Northwest Correctional Complex in Tiptonville, TN. Phone calls from our son do not come as often or last as long as he or his family would like, due to the high cost of these calls. For these rates to be increased or the length of the calls to be shortened would really seem like more punishment for us all. We normally receive only one call per week and do not know how we could afford to pay more for the calls. We long to speak with him more often not less.

Decreasing contact between our son and the family will only weaken the bond we have with him.

As a part of your fulfilling the Mission of the Tennessee Regulatory Authority won't you consider the impact your decision on docket #04-00166 and #04-00221 will have on children, families, and friends. Please vote NO to higher costs and shorter calls from a jail or prison in Tennessee.

Sincerely,

Nora Underwood

Mrs. Nora Underwood